

Pre-Install Checklist | Hardwood

Hardwood floors provide a warm and inviting touch to any home. Real wood, solid or engineered, has a variety of textures, grains. Tones and colors are part of the natural beauty of the product.

Please be aware of the following that may exist before and after installation.

Seasonal Gapping	You may notice gaps that appear and disappear in your floor as the seasons change. This is more noticeable in homes with gas/propane heating. This is a normal condition and cannot be prevented.
Checking	You may notice right after installation or several months later some wood boards show minor cracks (checking) in the finish mostly near the ends of the boards. As the seasons change your wood floor may check. This is a common occurrence and not a defect.
Cupping	Cupping is caused by changes in moisture in or around the home which in turn affects the wood. Homes that are not occupied year round are especially susceptible to cupping. Cupping is strictly a site issue and is not covered by any warranty Weber Flooring/Joe's Carpet Outlet or the manufacturer provides. Your estimator will check and document your moisture levels while in your home to make sure wood can be installed.
Temperature/Moisture, Humidity	Wood is a cellular product. It will retain and give off moisture. Temperature, moisture and humidity all affect wood. Ideally your home should always be between 65 and 75 degrees and 35% to 55% humidity. Changes in moisture around your home will affect your wood floors. Crawl spaces, landscaping, clogged gutters, sprinklers etc ... can all raise moisture levels in and around your home thus affecting the wood. Everything listed above is the responsibility of the homeowner to maintain.
Plumbing	Weber does not remove and reinstall pedestal sinks. It is recommended that if a toilet needs to be pulled and later reset that this be performed by a trained plumber. This is due to our experiences finding many of the toilets in need of maintenance or repair prior to installation. Weber will provide this service but since our flooring installers are not licensed plumbers- Weber is not responsible for damage resulting from plumbing leaks.
Scratching/Dents	All wood regardless of type, species, finish etc ... will show scratches and dents. It is impossible to prevent them. Putting walk off mats by doors, keeping your floor swept, using the manufacturer's recommended cleaners and putting felt protectors on chairs and furniture will all help REDUCE the amount of scratches and dents you will see.
Grade/Variation/Board Lengths	Some species of wood by nature will show lots of color and shade variations. Please remember wood is a natural product and cannot be "picked" through. Some wood will come in mostly short, long or uniform lengths. Once again this is driven by the species and grade of the product. If there are any questions regarding your selection please review with your salesperson/estimator before purchasing.
Moldings/Trim	Moldings and trim are made to coordinate with your wood not match it. Generally it is made in a separate factory and due to the variations that are inherent with natural wood there may be some noticeable differences.
Walls/Baseboards/Ceiling Nail Pops	Our installers will use caution while in your home to prevent marking baseboards and walls; however some minor scratching and marking can occur during removal of your old flooring and installation of your wood. Ceiling nail pops can occur while removing your old flooring or installing your wood. Weber Flooring/Joe's Carpet Outlet is not responsible nor do we reimburse for minor scratches, marks and nail pops in ceilings.

Preparation

Please remove all personal items, clothing, toys, small furniture, breakables, remove china from hutch, empty bottoms of closets, remove linens from beds, remove drawers from dressers, disconnect and remove any electronics, computers, TV's, and disconnect water and gas lines from appliances. We do not assemble or disassemble furniture – including beds. It is important to have this completed before the installer arrives at your home. We will remove doors and re-hang them as needed; however if they need to be cut the installer will leave them off so you can arrange to have them cut. We do not cut doors. Weber Flooring/ Joe's Carpet Outlet does not move delicate items such as grandfather clocks, pianos, large entertainment units and pool tables. Please make arrangements in advance to have these items moved. Your HVAC system must be operational for us to install your floor. The temperature must remain at a minimum of 65 degrees.

Electrical Alarm Wires/Pipes

Weber Flooring/Joe's Carpet Outlet is not responsible for cut, pierced or broken electrical/alarm wires or pipes that are improperly placed/ran in walls, along baseboards, under floors and not in accordance with your local building code.

You must be present when the installers arrive to review the job, confirm selections, colors, placement of decos/listellos and pay your balance. Weber Flooring/Joe's Carpet Outlet is not responsible for any claims due to color, placement or overall appearance once the tile is installed. Please understand an extra service charge may apply for any extra work incurred due to unforeseen problems with your subfloor/walls or lack of proper preparation leading to extra time spent on your job by the installers.